## National Emergency Number Association *The Voice of 9-1-1*<sup>TM</sup>



January 26, 2007

Mr. Mark Gottlieb President LogicMark

You recently inquired as to the NENA view on your Guardian Alert 911 product's compatibility with 9-1-1 service in the USA. NENA does not believe that products activated by non-human triggers, such as fire sensors or motion detectors, should dial 9-1-1 directly, due to the likelihood of false alarms and the resulting possibility of blocking real 9-1-1 emergency calls.

The Guardian Alert unit is, as we understand it, triggered by human action to dial 9-1-1 in recognized situations deemed emergencies by the user. This action, similar to pre-programmed one-button dialing of 9-1-1 from a corded or cordless phone, is a legitimate approach for emergency calling in our view.

If any further clarification is needed, please advise.

Roger Hixson

**Technical Issues Director** 

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National Emergency Number Association

Contact: 800-332-3911

cc: Billy Ragsdale